

GENERAL TERMS AND CONDITIONS OF SALE

The present General Terms and Conditions of Sale are those of the commercial site VALERIA PARIS which is published by Valérie Cossoul, whose registered office is located at 13, rue des Frères Leiris - 78510 TRIEL SUR SEINE, FRANCE, whose Siret number is 83920948, registered with the RCS of Versailles.

Registration on the site

For any order, you must complete the corresponding part, just select the design, depending on the creation, and the size, then click on "Add to cart" the selection will appear in the basket then just validate your purchase as indicated. As soon as the order is finalized, you will receive an e-mail confirming that the order has been taken into account. To this end, the customer formally accepts the use of e-mail for the confirmation of the content of his order. When validating his order, the customer must ensure the accuracy of the data provided (name and delivery address). In case of error in the wording of the recipient's contact information, VALERIA PARIS cannot be held responsible for the impossibility to ensure delivery. The purchase process will be the same for a custom-made product.

Order and return

The products offered for sale are those described on the site. The products offered are unique pieces made by hand, the stock is limited, i.e. there is only one model per size. However, if the product desired by the customer is no longer available, it will be possible, after consultation with VALERIA PARIS, to redo the product identically according to the stock of fabrics available at the date of the request. If this is not possible, it will be proposed to come as close as possible to the desired product in agreement with the customer, no product will be validated without the written agreement by e-mail of the customer all will be validated with photos in support, it is necessary for the customer to take his measurements with precision. The customer can contact VALERIA PARIS by e-mail and by phone (the number will be indicated in the e-mail) to be helped in the choice of fabrics, size and embroidery. A confirmation e-mail summarizing the order will be sent to the customer by VALERIA PARIS. To this end, the customer formally accepts the use of e-mail for the confirmation of the content of his order.

The validation of the order is confirmation of the customer's acceptance of these terms and conditions of sale, the products purchased, their price as well as the associated costs (delivery costs).

Returns are made within 15 days after delivery, the product must be in perfect condition in its original state, and in its original packaging unworn and unwashed. We will make a refund only if the above conditions are validated by VALERIA PARIS upon receipt of the product if it is returned in its original condition we will reimburse the customer via the same means of payment used to pay for the order.

Returns must be indicated beforehand by e-mail, all instructions and return process will be communicated to you in response to this e-mail.

A product personalized at the request of the customer will not be returned the size, the patterns and / or embroidery chosen will respect the choice of the customer, in no case it can be returned for refund, since it is a unique piece.

The return of the products is at the expense of the Customer. If the Customer does not respect the present Terms and Conditions of Sale, VALERIA PARIS will not be able to proceed to the refund of the products concerned.

Price, payment, delivery time

The prices of the products are indicated on the site in euros net they do not take into account the delivery costs, the delivery costs are offered for France for any order over 200 € net (VAT not applicable, art. 293B of the CGI).

For a custom-made Headscarf, a 50% deposit is required at the time of ordering, the balance upon validation of the basket.

For a delivery in France the shipping costs will be borne by the customer for any order less than 200 € net, these will be added to the price of the order before validation by the customer.

For international deliveries, the rates vary according to the delivery zone, the weight of the parcel, and the chosen mode of transport. For deliveries outside France, please consult VALERIA PARIS.

All our deliveries for France are sent via the post office a tracking number will be sent to the customer upon shipment of the product to track in real time the delivery of the shipment, the delivery time is between 3 and 5 working days (depending on the place of delivery) upon receipt of payment for a product presented and available on the site. For a personalized product at the request of the customer, please refer to the "DO IT YOURSELF" section.